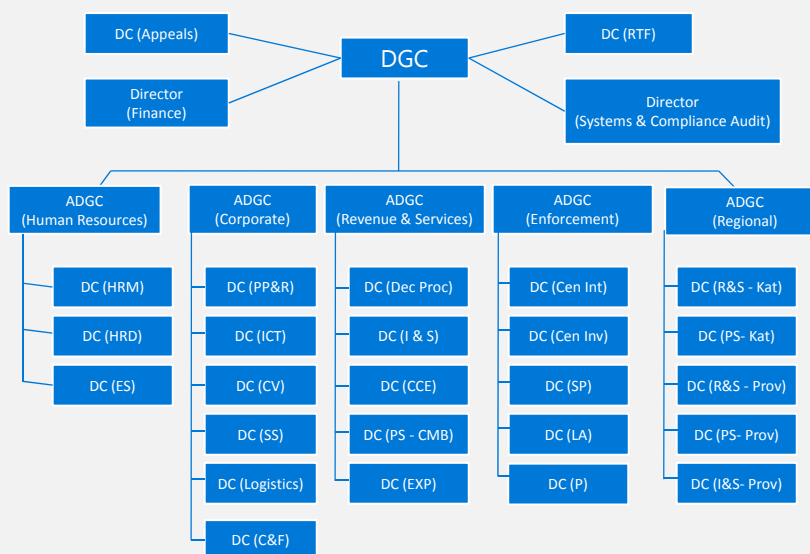




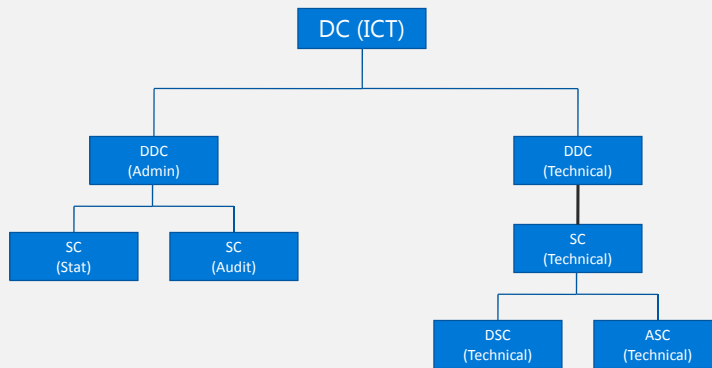
# Managerial side of ASYCUDA World Implementation SRI LANKA Customs

-Ajith Galahitiya

## Overall Customs structure



## Organization structure in ICT Directorate



## Recurring cost and financing strategy

---

- Costs :  
Purchasing software, Hardware Equipment , Network infrastructure , License fees and officers training.
- Sri Lanka customs charges USD 2 ( LKR 250) for each customs declaration as a financing strategy to maintain and expedite the recovery of the initial costs.

## Retaining of IT professionals

---

Retaining IT professionals was a huge challenge for Sri Lanka customs.

- Unlimited overtime chargers
- Allocating special allowances
- Building up due respect in the department environment
- Foreign training and seminars.

## Support mechanism

---

- The Customs department has agreements with the respective service providers and the vendors for immediate assistance in case a failure rise.
- Back up Hardware and Networking equipment.

## Strategy for sustainability

---

- The Sri Lanka customs department, frequently runs maintenance check ups and renews the vendor agreements.
- Frequent training for officers.
- Workshops and various technology updates to keep up with the modern trends and facilities.

## Strategy for technology transfer and internalization of reform

---

- Frequently Communicating with the internal departments to modify and upgrade the system to provide better facilitation for the end user.
- Since this is a not a small transformation we periodically carry out constant meetings with our own departments.
- Meeting with other relevant agencies to identify their problems and offer reasonable solutions to them with the implemented system.



Thank you !