



**Technical side of
ASYCUDA World
Implementation
in SRI LANKA Customs**

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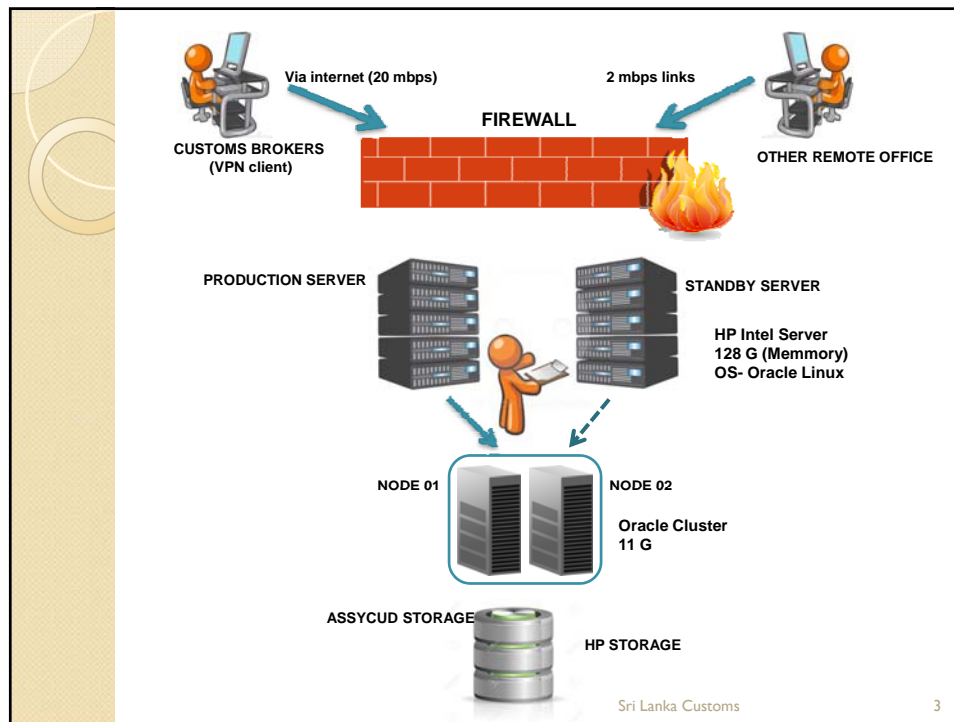
**Implementation platform and
network structure**

- **Implementation platform**
 - Perimeter Firewall – Checkpoint Cluster
 - Server – HP blader server system
 - Storage – HP Storage

- Operating System – Oracle Linux Enterprise 6.3
- Database System – Oracle 11g Standard Edition

- Network
 - VPN clients for brokers
 - Remote sites are connected via VPN links

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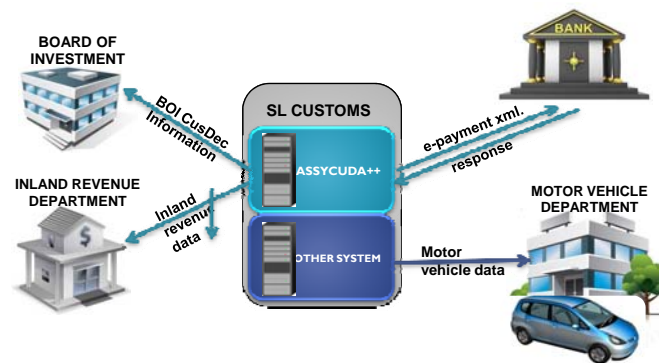
Strategy to maintain and sustain the communication infrastructure

- Two telcom providers for communication network with 24 * 7 support
- Most major devices like core switches and firewall with redundancy. Those are maintained by companies with 24 * 7 support
- Customs Officers are trained for network maintenance.

Status and experience of integrating Other Government Agencies

- With ASYCUDA++

- Government Banks connected for CUSDEC e-payment.
- Separate Application Developed for Ministry Finance Licenses
- Main problem is no ICT Systems for OGA.



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Status and experience of integrating Other Government Agencies

- With ASYCUDA World

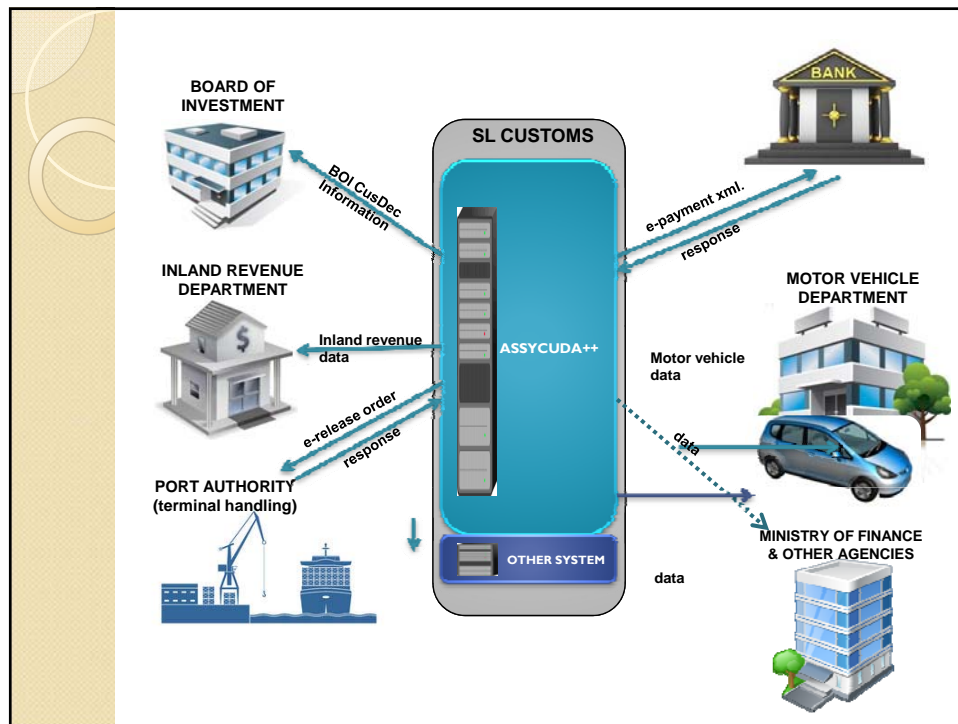
- Separate AW module developed for Tea Board Approval.
- Ministry Finance with Reg app
- Trying to integrate with ASYCUDA
- Discussion going on with some agencies

Challenges

- Changing the procedures and laws.
- No IT system

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Subsystems within Customs development

- Cargo Control
- Warehouse System
- Remittance Management System
- Reg App System

Database Structure

- Use Oracle standard edition since 1999
- Maintain few databases since 1999
- AW oracle RAC with two nodes
- Planning to move to Oracle Exadata
- We use sql server for other application
(with integration of other models to AW
all data will be in oracle)

Disaster Recovery Options

- Redundancy for all critical hardware including network devices.
- Backup communication lines for all remote sites.
- Take online backup everyday.
- Standby AW Server is ready with backup database.
- Working forward to implement Disaster Recovery Site.

Technical problem faced and mitigation measures adopted

Problem	Solution
<ul style="list-style-type: none"> • Critical AW issues which can hinder operations 	<ul style="list-style-type: none"> • All the critical AW issues identified before we put them into operation • Some are identified with pilot sites.
<ul style="list-style-type: none"> • DTI Users issues 	<ul style="list-style-type: none"> • initially visited their sites and gave solutions. • Later we connected their pcs using team viewer.
<ul style="list-style-type: none"> • Data grows rapidly and poor response on Oracle Database 	<ul style="list-style-type: none"> • Change Oracle Data File Storage to ASM and introduce Oracle Cluster
<ul style="list-style-type: none"> • Poor response for some AW actions 	<ul style="list-style-type: none"> • Identified the Oracle Tables and created indexes.

Technical problem faced and mitigation measures adopted

Problem	Solution
<ul style="list-style-type: none"> • AW Users got login issues when more users are connected 	<ul style="list-style-type: none"> • Linux kernel parameters has to be adjusted
<ul style="list-style-type: none"> • AW application server gives poor responses for Users 	<ul style="list-style-type: none"> • JVM Parameters adjusted
<ul style="list-style-type: none"> • Giving access to all banks for e-payment 	<ul style="list-style-type: none"> • A central payment agency
<ul style="list-style-type: none"> • Many ASYCUDA Databases 	<ul style="list-style-type: none"> • Separate Stat reports developed



THANK YOU

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