Managerial side of ASYCUDA World Implementation
SRI LANKA Customs

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Overall Customs structure
Recurring cost and financing strategy

- **Costs:**
  Purchasing software, Hardware Equipment, Network infrastructure, License fees and officers training.

- Sri Lanka customs chargers USD 2 (LKR 250) for each customs declaration as a financing strategy to maintain and expedite the recovery of the initial costs.
Retaining of IT professionals

Retaining IT professionals was a huge challenge for Sri Lanka customs.

• Unlimited overtime chargers
• Allocating special allowances
• Building up due respect in the department environment
• Foreign training and seminars.

Support mechanism

• The Customs department has agreements with the respective service providers and the vendors for immediate assistance in case a failure rise.
• Back up Hardware and Networking equipment.
Strategy for sustainability

• The Sri Lanka customs department, frequently runs maintenance check ups and renews the vendor agreements.
• Frequent training for officers.
• Workshops and various technology updates to keep up with the modern trends and facilities.

Strategy for technology transfer and internalization of reform

• Frequently Communicating with the internal departments to modify and upgrade the system to provide better facilitation for the end user.
• Since this is a not a small transformation we periodically carry out constant meetings with our own departments.
• Meeting with other relevant agencies to identify their problems and offer reasonable solutions to them with the implemented system.
Thank you!