



Institutional Arrangement for Automation



☐e-Customs Steering Committee

- 1. Chairperson Director General, DoC
- Member Secretary Deputy Director General, DoC
- 3. Member Member Secretary, National Trade and Transport Facilitation Committee, MoCS
- 4. Member —Director (IT), Ministry of Finance
- 5. Member Director (IT), DoC
- 6. Member —Director (Customs Reform and Modernization), DoC
- 7. Member Director (Monitoring), DoC
- 8. Member Representative from Trading Community
 9. Member Representative from Trading Community

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Institutional Arrangement.....



■NECAS Steering Committee

- 1. Chairperson Deputy Director General, DoC
- Member Secretary Director, Customs Reform and Modernization Section (CRM)
- 3. Member Director, IT Section
- 4. Member Director, Valuation Section
- 5. Member Director, Post Clearance Audit (PCA)
- 6. Member Director, Intelligence Section
- 7. Member Director, Tariff and Classification
- 8. Member Director, Monitoring Section
- 9. Member Director, Laboratory
- 10.Member –Director, Administration

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Dedicated Project Management Unit



- Team of IT and Functional Staff
- Composition of unit
 - Project Director (Revenue Director)
 - Project Coordinator (IT Director)
 - IT Officers 2
 - Section Officers(Revenue) 2

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Recurring cost and financing strategy



□Costs:

- ✓ Network (Internet/Intranet) Connectivity
- ✓ Maintenance and Support of software , Hardware Equipment &
- ✓ Network infrastructure
- ✓ License fees (RDBMS, SSL, Firewall etc)
- ✓ Operation Cost (Electricity, Connectivity etc)
- ✓ Training

Department of Customs is depending on regular government budget for the recurring cost. However, the department should think and make plan (separate fund) for financing strategy for sustainability of the

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Support Mechanism



□Outsourcing

- ✓ Service Level Agreement (SLA) with respective service provider for non-core and specific Job (Support on Hardware/Network Maintenance)
- **□Support From UNCTAD**
- □From internal staffs
- ✓ Specialized Manpower will be dedicated for Hardware, Network, Database & Operation
- ✓ ASYCUDA team (team of Functional and IT personnel) will be established in Department.
- ✓ 24Hrs Support

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Retaining of IT professional



- ☐ IT officer/engineer is permanent position of civil service of Nepal.
- □IT staff can be transferred to any ministries/departments.
- ☐Transfer Policy (2 years)

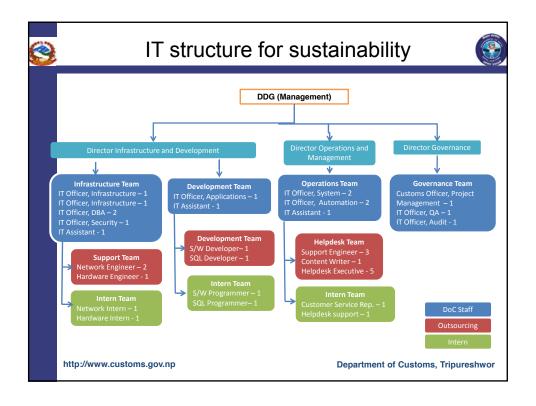
Plan for retaining

- ☐Performance Based Incentives System
- □ Priority for National & Foreign Training & Seminar
- ☐Shift Duty

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9	Strategy for Sustainability			
	Plan for			
	☐Strengthening DoC staff for customization of the System.			
	☐ Outsourcing specific job			
	□Regular Capacity Building program for staff			
	☐Proper Documentation (User/Technical/Training Manuals & Directives)			
	☐Frequent System Audit			
	□Primary datacenter at DoC premise and Secondary site will be GIDC (Plan for DR site)			
	☐Separate Fund for operation			
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Strategy for Technology transfer and internalization reform Regular Functional & Technical ASYCUDA training Specialized training for programming (java), Database and Networking Proper Documentation

