A Presentation on
ASYCUDA World Implementation
(AW Managerial Side)

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http://www.customs.gov.np
Department of Customs, Tripureshwor

Major Customs Points

MAP

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Department of Customs, Tripureshwor
Organization Structure of DoC

DG

Policy and Operations Division
- Director, Customs Valuation Section
- Director, Tariff and Classification Section
- Director, Intelligence, Risk Management and Inspection Section
- CDK, Laboratory Section
- Director, Statistical Analysis section
- Director, Monitoring Section

Management Division
- Director, CRM
- Director, Planning and Service Section
- Director, IS Operation Section
- Director, IS Infrastructure and Development Section
- Director, Administration
- IS, Account

IT Structure in DoC

DDG (Management)

IS Infrastructure and Development Section (IT Director-1)
- Computer Officer-4
- Computer Engineer-3
- Electrician-1

IS Operations and Management Section (IT Director-1)
- Computer Officer-7
- Computer Operator-2

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Department of Customs, Tripureshwor
Institutional Arrangement for Automation

**e-Customs Steering Committee**
1. Chairperson – Director General, DoC
2. Member Secretary – Deputy Director General, DoC
3. Member – Member Secretary, National Trade and Transport Facilitation Committee, MoCS
4. Member – Director (IT), Ministry of Finance
5. Member – Director (IT), DoC
6. Member – Director (Customs Reform and Modernization), DoC
7. Member – Director (Monitoring), DoC
8. Member – Representative from Trading Community
9. Member – Representative from Trading Community

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Department of Customs, Tripureshwor

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Institutional Arrangement……..

**NECAS Steering Committee**
1. Chairperson – Deputy Director General, DoC
2. Member Secretary – Director, Customs Reform and Modernization Section (CRM)
3. Member – Director, IT Section
4. Member – Director, Valuation Section
5. Member – Director, Post Clearance Audit (PCA)
6. Member – Director, Intelligence Section
7. Member – Director, Tariff and Classification
8. Member – Director, Monitoring Section
9. Member – Director, Laboratory
10. Member – Director, Administration

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Department of Customs, Tripureshwor
Dedicated Project Management Unit

- Team of IT and Functional Staff
- Composition of unit
  - Project Director (Revenue Director)
  - Project Coordinator (IT Director)
  - IT Officers – 2
  - Section Officers(Revenue) – 2

Recurring cost and financing strategy

- Costs:
  - Network (Internet/Intranet) Connectivity
  - Maintenance and Support of software, Hardware Equipment &
  - Network infrastructure
  - License fees (RDBMS, SSL, Firewall etc)
  - Operation Cost (Electricity, Connectivity etc)
  - Training

Department of Customs is depending on regular government budget for the recurring cost. However, the department should think and make plan (separate fund) for financing strategy for sustainability of the system.
**Support Mechanism**

- **Outsourcing**
  - Service Level Agreement (SLA) with respective service provider for non-core and specific Job (Support on Hardware/Network Maintenance)

- **Support From UNCTAD**

- **From internal staffs**
  - Specialized Manpower will be dedicated for Hardware, Network, Database & Operation
  - ASYCUDA team (team of Functional and IT personnel) will be established in Department.
  - 24Hrs Support

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**Retaining of IT professional**

- IT officer/engineer is permanent position of civil service of Nepal.
- IT staff can be transferred to any ministries/departments.
- Transfer Policy (2 years)

Plan for retaining
- Performance Based Incentives System
- Priority for National & Foreign Training & Seminar
- Shift Duty
Strategy for Sustainability

Plan for
- Strengthening DoC staff for customization of the System.
- Outsourcing specific job
- Regular Capacity Building program for staff
- Proper Documentation (User/Technical/Training Manuals & Directives)
- Frequent System Audit
- Primary datacenter at DoC premise and Secondary site will be GIDC (Plan for DR site)
- Separate Fund for operation

IT structure for sustainability
Strategy for Technology transfer and internalization reform

- Regular Functional & Technical ASYCUDA training
- Specialized training for programming (java), Database and Networking
- Proper Documentation

Thank you for kind attention.