TRS Process mapping

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ADB

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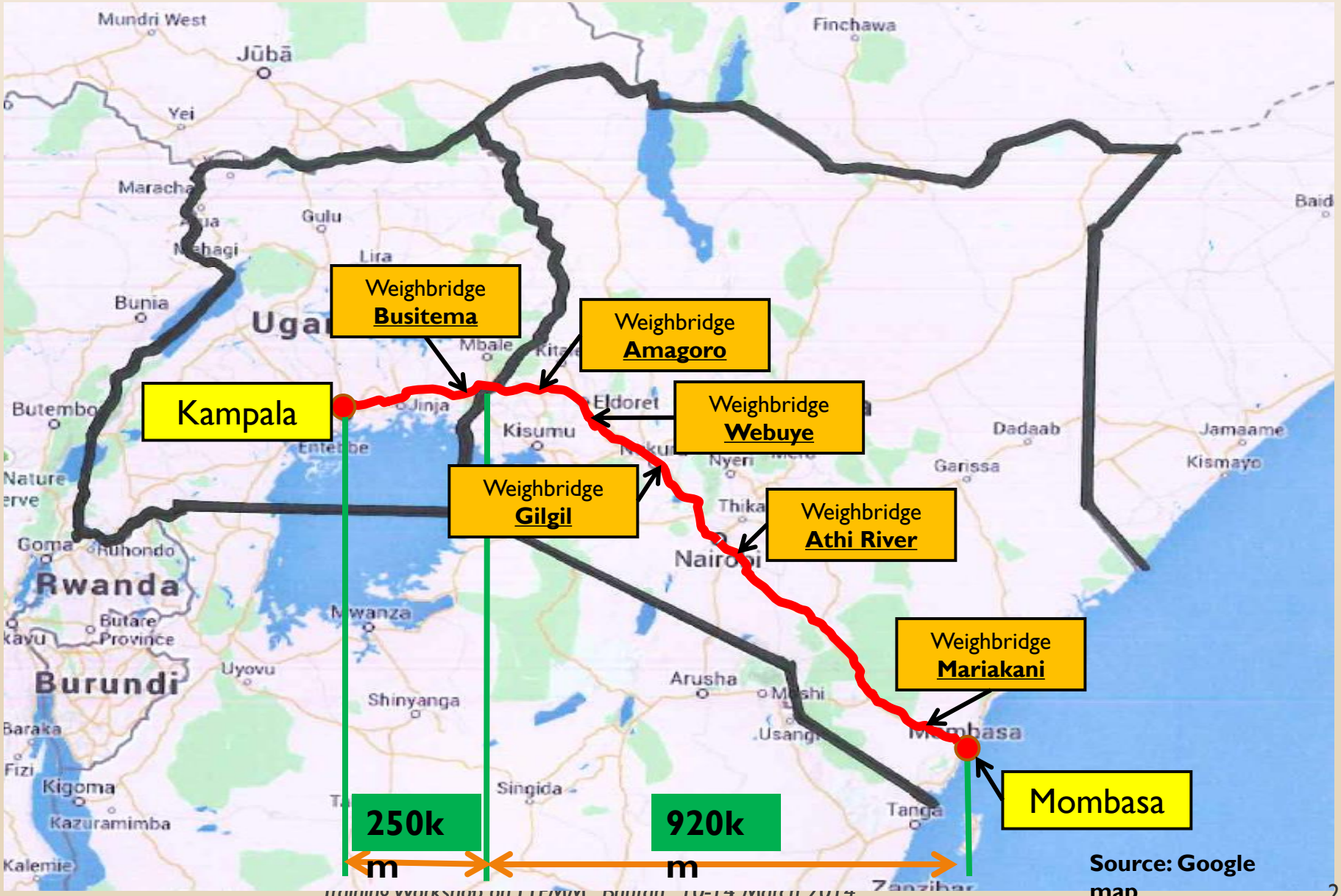
UNITED NATIONS
ESCAP
Economic and Social Commission for Asia and the Pacific

TRS Result Example



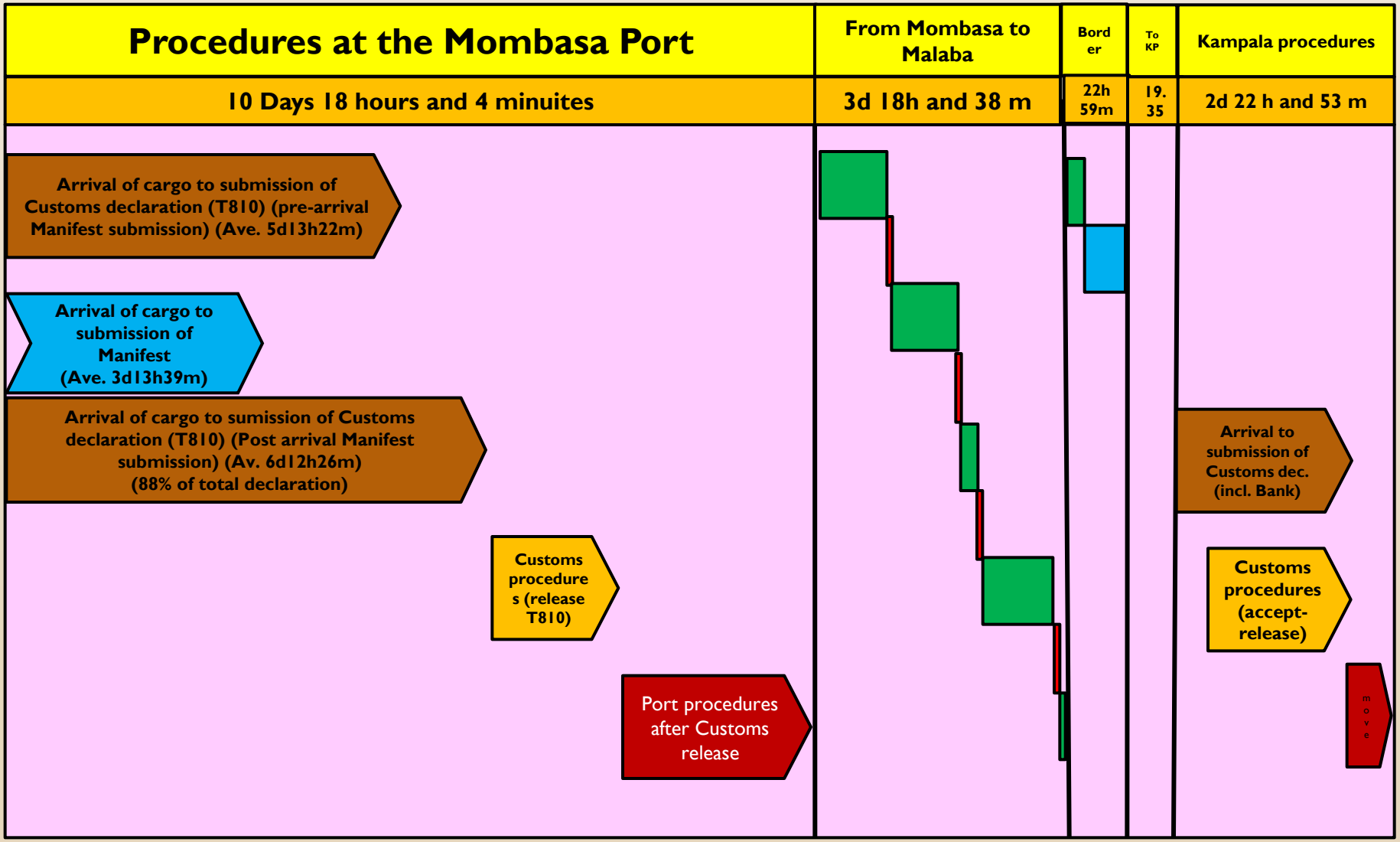
TRS Results Example

Mombasa Port

Weighbridge

Kenya Uganda Border

TRS: Results Kenya-Uganda



TRS Questions

Who?
Where?
Which?
What?
When?
How?

TRS Preparation: What to Discuss

(Who)

Points	Example
Who has necessary data?	- Customs - Trade related Government Agencies - Port/airport Authority - Customs Broker (Agent) - Freight Forwarder, Truck company, - Warehouse Operator, etc.

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TRS Preparation: What to Discuss

(Who)

Points	Example
Who should be in charge of TRS within Customs Administration?	- Director of Facilitation - Director of Customs Clearance
Who should be involved in TRS within Government Agencies?	- Department of Trade - Department of Quarantine - Police Department
Who should be involved in TRS from Private sectors?	- Customs Brokers - Forwarders, Carriers - Warehouse Operators - Banks

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TRS Preparation: What to Discuss

(Where)

Points	Example
Where are the necessary data exist?	- Computer System - Customs house (manual process) - Trade related agencies - Private sector
Where are the cargoes are exist?	- Container yard - Customs Area - Private warehouse - On a truck or train

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TRS Preparation: What to Discuss

(Which)

Points	Example
Which means of transport should be included?	Air, Sea, Rail, Road, River
Which Customs House should be involved in TRS?	- Airport, Seaport and/or Land Post for Transit
Which Type of goods should be included?	All, FCL, LCL, Conventional
Which steps should be measured?	- Arrival of goods - Unloading of goods - Customs declaration - Procedures of OGAs - Release permission

TRS Preparation: What to Discuss

(What)

Points	Example
What kind of procedures should be included, automated (ICT) Customs procedures or manual (Paper Basis) procedures only?	Both manual and automated (ICT) Customs procedures
What value criteria of goods should be set ?	- High, medium, low value - Dutiable and non-dutiable

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TRS Preparation: What to Discuss

(What)

Points	Example
What criteria of Customs intervention should be measured ?	Physical inspection X-ray inspection, Documents examination No intervention
What processes should be included?	- Import procedure - Export procedures - Transit (domestic/international)
Should Lab. Analysis be included as a criteria?	- Yes - No

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TRS Preparation: What to Discuss

(What)

Points	Example
What steps of government and private sector's procedures should be included?	- **Immigration procedures** - **Police inspection** - **Transport Authority's inspection** - **Quarantine's examination and inspection** - **Customs examination and inspection** - **Banking procedures** - **Weighbridge's procedures** - **Warehouse operator's procedures**

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TRS Preparation: What to Discuss

(When)

Points	Example
When is the target timing of the TRS?	- April, May - October
How many days are necessary for the TRS?	Duration of the Study is 4 consecutive weeks or more

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TRS Preparation: What to Discuss

(How)

Points	Example
How do you organize the overall schedule?	1week for data collection on procedures under the trade related agencies 2 week for data collection on procedures under the trade related agencies and Customs 3rd & 4th week for data collection of Customs release of goods

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TRS Preparation: What to Discuss

(How)

Points	Example
How many samples should be taken into account?	- 20% of all Customs declaration - 300 for each category
How should samples be selected?	Use last one/two digit of Customs declaration Number
How can you get necessary data on “arrival of goods”?	- Shipping or Airline companies - Carriers (Truck drivers) - Customs brokers

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TRS Preparation: What to Discuss

(How)

Points	Example
How can you get necessary data on "unloading of goods"?	Port Operator/Warehouse Operator
How can you get necessary data on "Customs inspection"?	Customs House
How can you get necessary data on "Intervention by trade related agencies" ?	Trade Related Government Agencies
How can you get necessary data on "Release"?	- Customs House - Warehouse Operator

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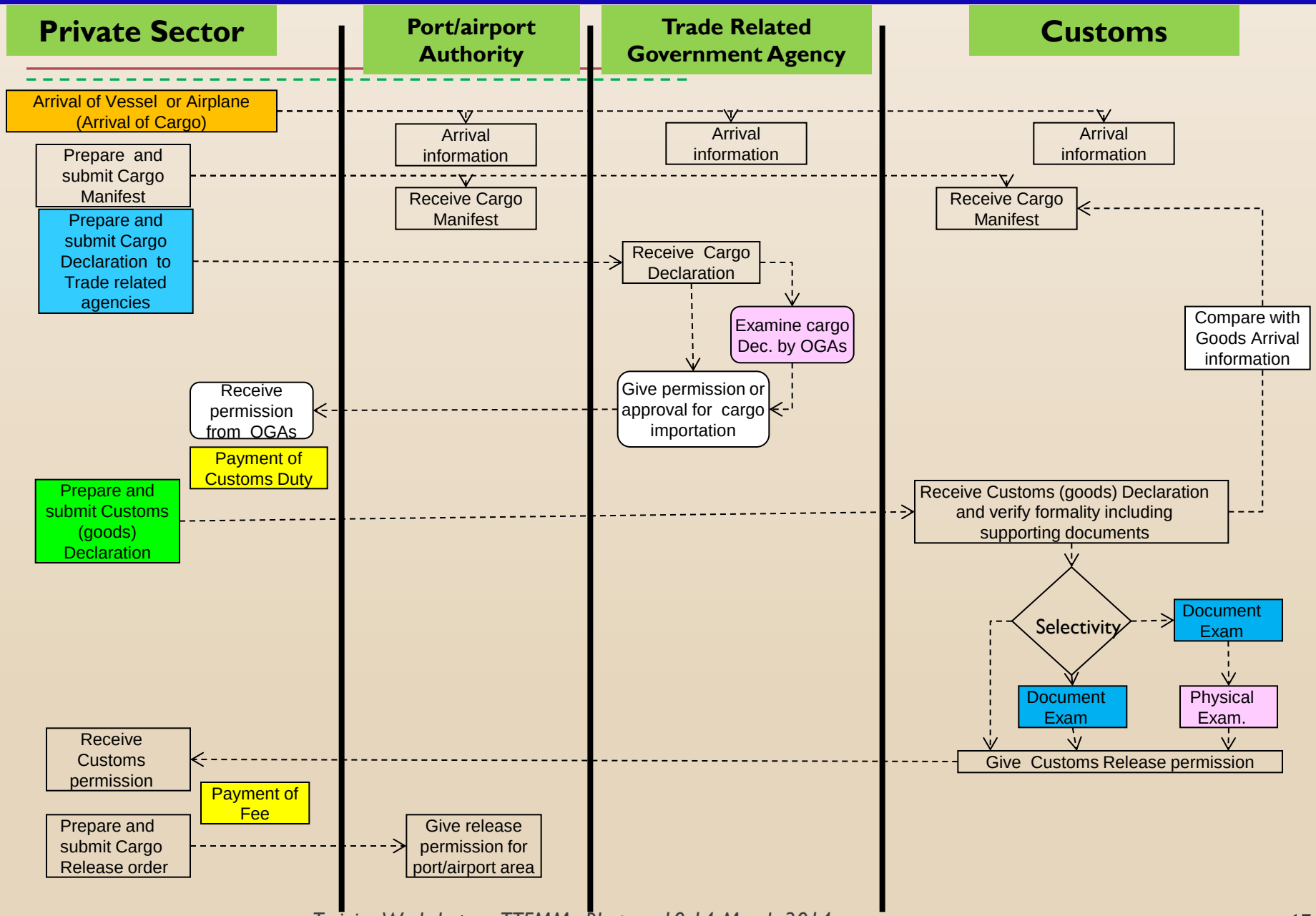
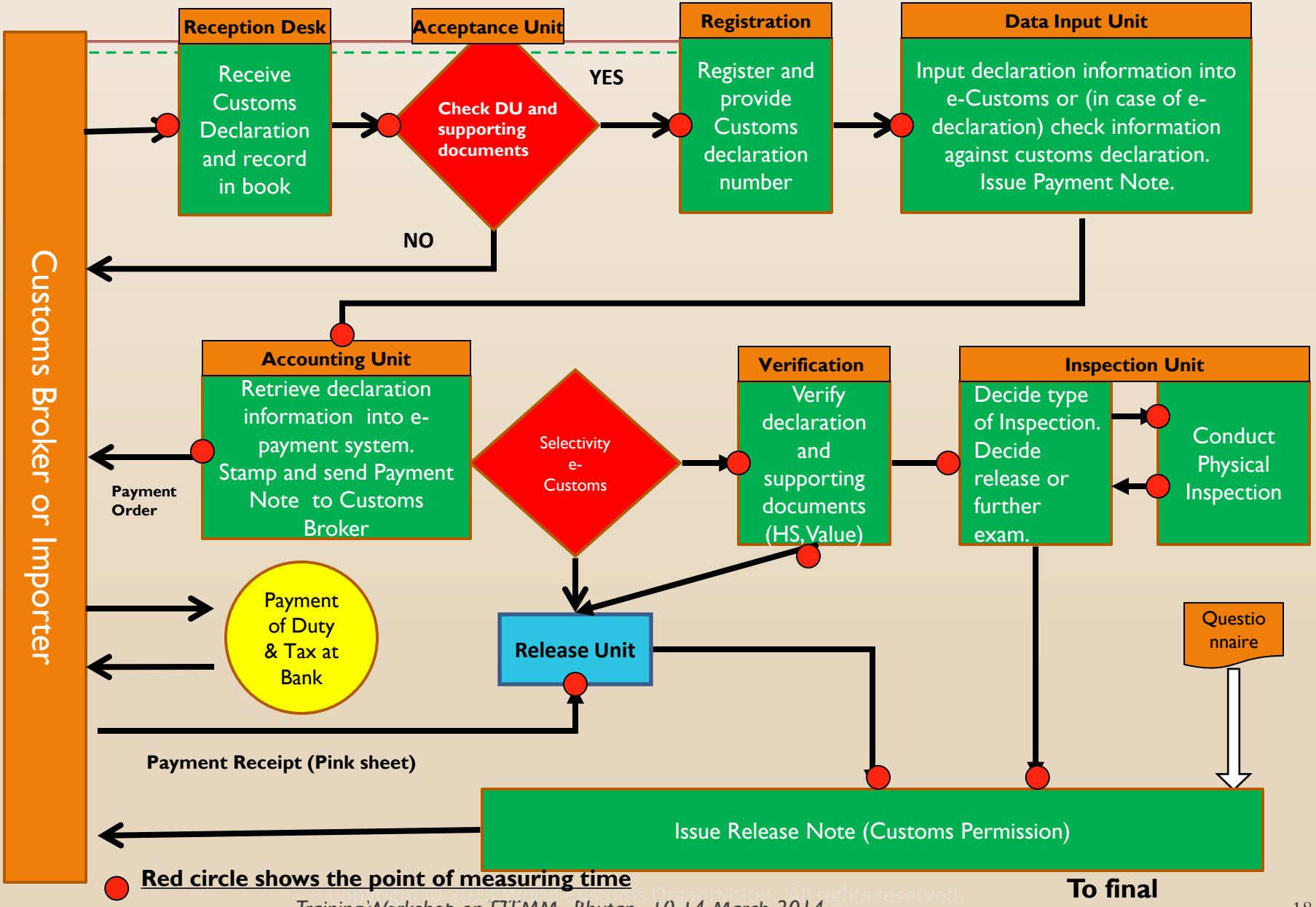
TRS Process Flow Chart (example)



Example of Business Process of Customs sea cargo clearance procedure



Red circle shows the point of measuring time

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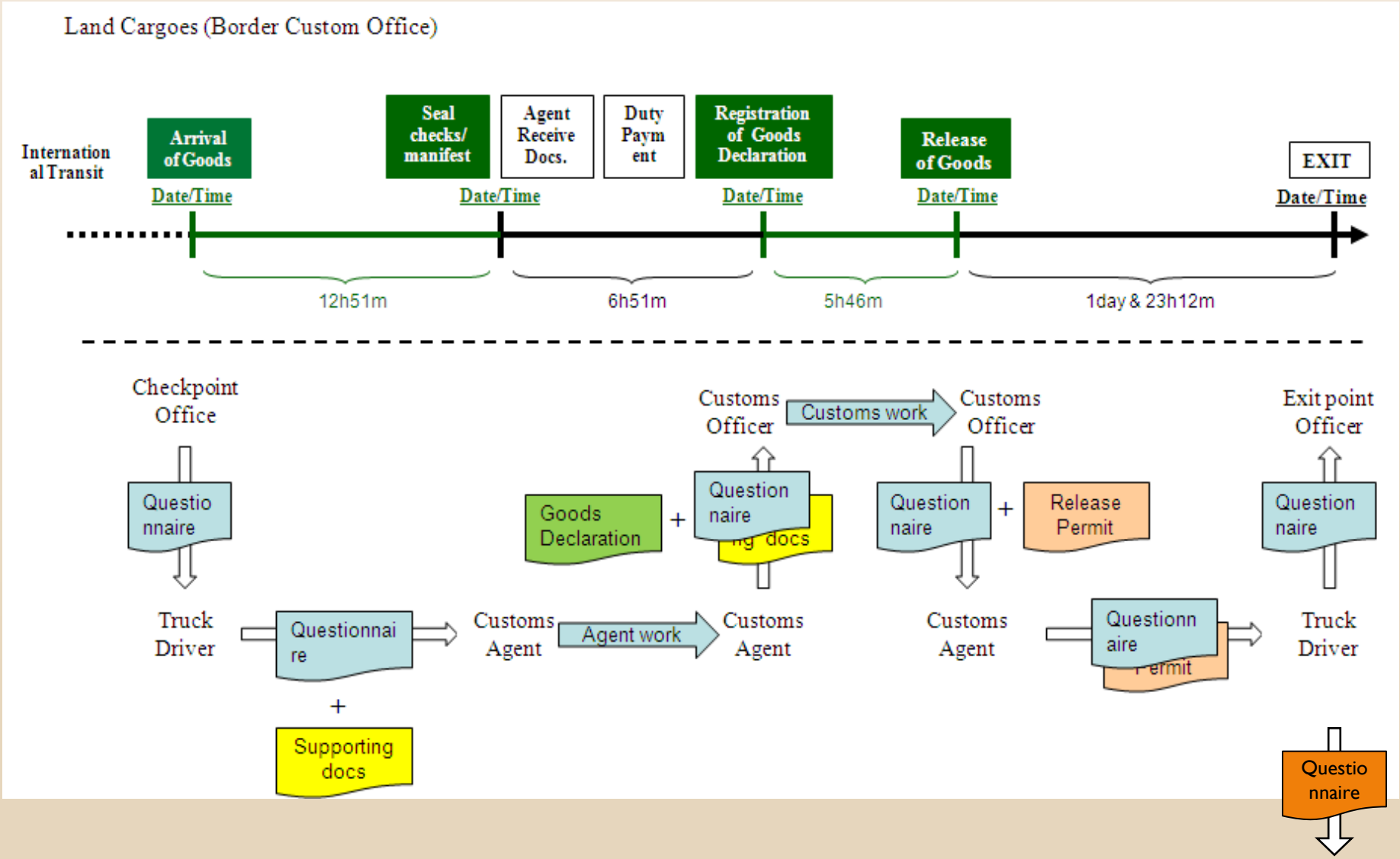
Flow of TRS questionnaire (example)



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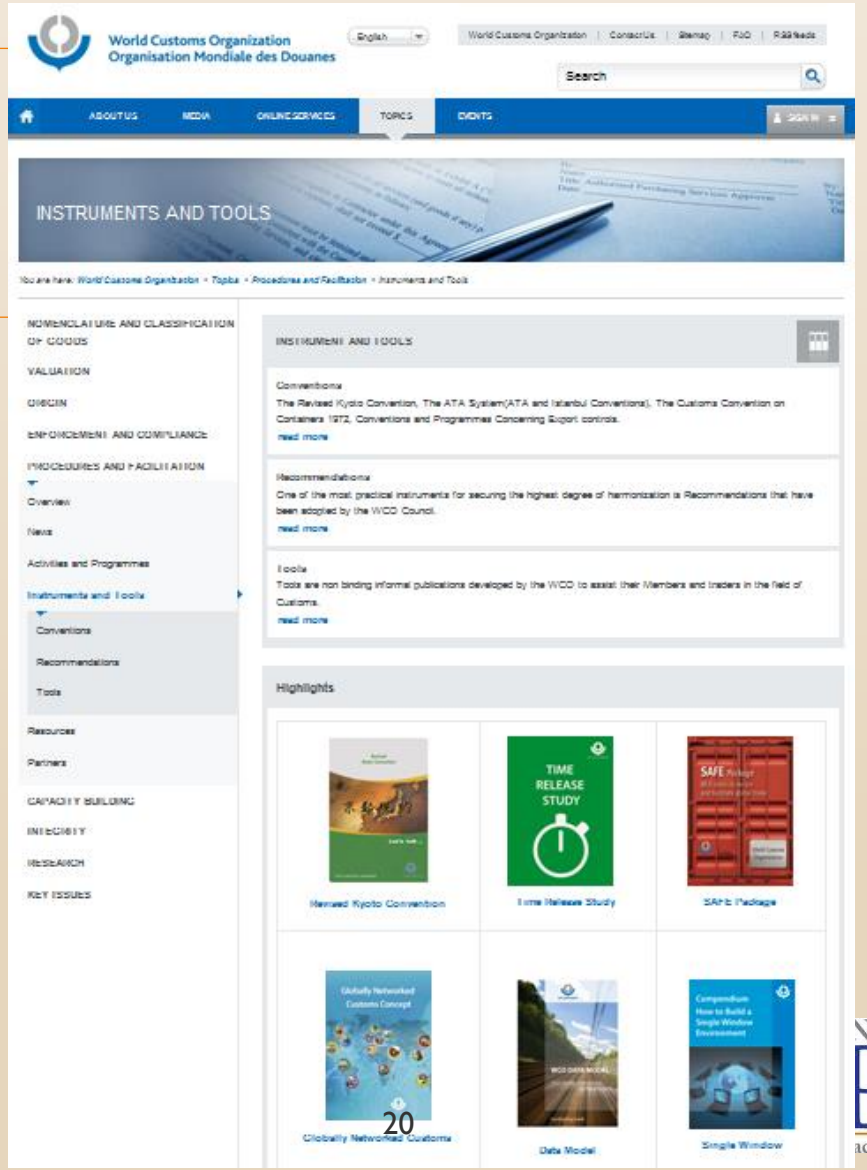

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